October 9, 2017 To: Certified Professional Guardianship Board From: Tina Baldwin,

christina.ann.baldwin@gmail.com Re: Comments on Disciplinary Regulation 500

I sincerely appreciate the invitation to submit comments to the proposed revision of Disciplinary Regulation 500. I also appreciate all the thought and work that went into the effort to improve the regulation and into the effort to educate readers. Specifically, I think the comparison of the proposed and current regulation is excellent. Thank you.

505.2 INVESTIGATION OF GRIEVANCE

Deferral. (pg. 345)

'.....; The respondent CPG is physically or mentally unable to respond to the investigation.'

I believe the proposed regulation should include wording that requires the respondent CPG to submit documentation from a physician or psychologist supporting respondent CPG's alleged inability to respond to the investigation. This letter from the medical or mental health professional should also include a date that they feel the CPG will be ready to respond.

Duty to Furnish Prompt Response. (pg. 345)

I believe wording should be included to define 'Prompt', e.g. 'The respondent must respond within seven (7)¹ working days to any inquiry or request...." Being specific removes misunderstanding or misinterpretation.

506.1 REVIEW OF GRIEVANCE (pg. 347)

I think that if the CPG Board finds merit in the complaint <u>and if</u> the respondent CPG is responsible for other persons under guardianship, then I recommend that the Disciplinary Committee have some procedure or mechanism to determine if the CPB's actions are part of a pattern of conduct with their other clients.

506.2 DISMISSAL OF GRIEVANCE BY DISCIPLINARY COMMITTEE. (pg. 347) I believe wording should be included that states the grievant should receive a letter describing the basis for the dismissal of the complaint.

¹ Seven (7) was arbitrarily chosen for illustration only.